

## Dualsky Terms 2014

### 1) Quotation:

The prices in our price list are FOB Shanghai, based on RMB and changed to USD according to the intraday Exchange Rate. This FOB price only valid when all goods are shipping through the forwarder Dualsky appointed. If customer wants to use their own forwarder, the prices in our price list will become Ex-work price. We can make the proforma invoice with C&F or CIF term, the insurance and freight will be calculated separately.

### 2) Orders:

We will review the orders before making proforma invoices. We will:

- Check available quantity in stock for each item.
- Remove items not readily available in stock.

After the proforma invoices has been confirmed by the customer, we will reserve the goods for one week to wait for payment. For the items ordered by the customer but not available in stock, we will expedite the production and inform the customer once they are available.

### 3) Delivery:

Delivery in 7 working days after receiving payment.

### 4) Payment:

Please proceed with payment within one week after confirmation of the proforma invoice. We will reserve the goods for one week to wait for payment. We will not take responsibility if the shipment is delayed due to late payment. The bank charges are covered by the payer. **The invoice value will be received in our bank without any deduction.** Should there be any deduction, it will be charged in the next invoice as bank cost.

**Paypal payment is acceptable for the invoice value less than USD1000 only.** Should we receive USD1000 or over USD1000 Paypal payment, the money will be rejected back to you when it arrives to our Paypal account.

### 5) Packing:

- Dualsky standard packing. Uniform and suitable packaging is provided by Dualsky.
- For main distributors, we are willing to provide localized specific services, such as printing local language Instructions, Manuals and so on. The delivery lead-time may be extended accordingly as a result of these localized services.

### 6) Shipping:

Due to the change of Lipo batteries shipping requirement, Dualsky can not ship the Lipo batteries by Shanghai express company, such as FedEx, DHL,

or UPS. The Lipo batteries need to be shipped to you by Hongkong express company, we might use Hongkong FedEx, DHL, UPS, or TNT according to our Kongkong forwarder arrangement. The followings are the details.

**6.1. Goods with the batteries shipment:** the [batteries will be shipped by Hongkong FedEx, TNT, or DHL](#) if Dualsky is required for shipping the goods. Hongkong express delivery shipping time is 4 to 6 days longer than Shanghai FedEx. If the order has batteries and other products, such as motors, ESC, airplanes, and its accessories, we will make one shipment or two shipments (one by FedEx Shanghai for motors, ESC, airplanes, and its accessories, the other by Hongkong FedEx, TNT, or DHL for batteries).

**6.2. Goods without the batteries shipment:** If there are no batteries in the goods, we can ship by FedEx Shanghai as before. The shipping time will be 4 to 10 days according to different destination.

**6.3. Goods by customer specified forwarder:** Dualsky trade terms will be Ex Works when shipping by the customers specified forwarder, which means the forwarder (NOT Dualsky) will arrange pick up, declaration and transportation of the goods.

**6.4. Batteries over 100Wh shipment:** For the batteries which are over 100Wh, our shipping term is Ex work since battery over 100Wh is forbidden by air shipment according IATA rule 2014. We suggest our customers to use your specified forwarder and we can help our customers to contact the forwarder.

## 7) Warranty:

The warranty period is 6 months for Lipos, and 1 year for motors and electronic products. The warranty period starts from the date of shipping. Please send pictures of the "defective product and related receipt" for our confirmation first. The "shipping date" on the packaging should be shown on the picture. Once we have confirmed the pictures we will supply new replacement and ship together with the next order. For those products with high value, please accumulate and send back to us, or bring to us when we have opportunity to meet each other, for example, at Model Exhibitions.

## 8) OEM, ODM:

We accept OEM and ODM projects. Detailed prices, delivery lead-time and MOQ shall be discussed separately.

## 9) Trademark and Patent:

The Dualsky logo and trademark have been registered in Madrid Convention countries. Distributors and dealers of Dualsky should protect the trademark proactively. We reserve the right to take legal action for any behavior which infringes our trademark or patent.

Shanghai Dualsky Models Co., Ltd.  
August 4<sup>th</sup>, 2014